

## COVID-19 ISSUE

### Latest update 03/03/2022

*The Messonghi Beach management and staff will continue to follow all WHO and national directives against covid-19 and implement all relevant hygiene measures for as long as it is required in order to ensure our guests safety and a pleasant holiday experience.*

### Update 19/05/2021

*Dear guests,*

*We, the Messonghi Beach Hotel Team, are now ready to welcome you according to the updated health and safety regulations for the protection from COVID -19. Greece is already welcoming visitors who possess a negative PCR test or a vaccination certificate for more information visit [www.travel.gov.gr](http://www.travel.gov.gr).*

*Based on increasing vaccination rates in Greece and worldwide, people feel safe and confident enough to travel. Meanwhile, the hotel's numerous open spaces offer the great advantage of avoiding overcrowding and can become the greatest ally for a safe and worry - free vacation. With the confidence that the hotel's staff is more than adequately updated on the health and safety regulations, along with the belief in visitors' personal responsibility, **we are already open since the 18th of May** and finally able to turn your much needed vacation time into an unforgettable experience!!!*

*If you have a 2020 voucher, you are welcome to use it for this year's vacations.*

*See you soon,*

**Messonghi Beach Hotel Management**

### Update 25/06/2020

*Dear guests,*

*Although we have been preparing ourselves for a potential late start of the 2020 season in accordance with WHO directives and Greek government covid-19 operational protocols (Health First Certification), we consider that the virus is still a significant risk to all of us.*

*After serious and strenuous consideration we believe that we have come to the right but painful decision in order to safeguard our guests and personnel, and therefore it is with great sorrow that we announce that the Messonghi Beach will not operate for 2020 season.*

*For all remaining 2020 bookings the 18 month vouchers will be in effect in compliance with Greek legislation.*

*We apologize for all the inconvenience caused but we are sure that you all understand that the cause of the problem is beyond our reach of influence.*

*Health is for us of outmost importance and for this reason we will continue to prepare ourselves for the 2021 season in order to be able to welcome you to our hotel with joy as we have been doing until now, hopefully in a safer worldwide environment.*

### **Update 29/04/2020**

*Dear Guests,*

*While worldwide efforts against covid-19 are culminating we still do not have a set date for the opening of resort Hotels in Greece.*

*It is now clear to all that the restart of the tourism industry requires the combined efforts and coordination between several countries.*

*New hotel operation protocols are under study and we are closely monitoring these efforts.*

*In this context the Messonghi Beach Hotel is definitely unable to operate before 1/6/20. Greek government is estimating to allow operation of resort hotels between mid-June to beginning of July.*

*Meanwhile, for all bookings already cancelled and those that will be cancelled in the near future, our guests will be receiving soon a voucher for money deposited in compliance with Greek legislation.*

*If the voucher is not used during the following 18 months a full refund will be made.*

*In the meantime keep safe.*

## **Update 18/03/2020**

### **PRECAUTIONS AGAINST COVID-19**

*At the Messonghi Beach Hotel we are at the moment doing everything that we can to ensure that all our guests will have a safe and pleasant stay during their holidays.*

*We are taking all necessary precaution measures regarding COVID-19 virus in line with the guidelines provided by local authorities and World Health Organization.*

- Cleanliness will continue to be of the utmost importance in our guest rooms, common spaces, dining facilities and hallways.*
- We will be constantly sanitizing all commonly used surfaces throughout the entire hotel and restaurant that include but are not limited to: elevator call buttons, light switches, countertops, remote controls, door handles, toilets, telephones, the reception counter, dining tables, dining chairs and touch screens.*
- We have implemented additional cleaning schedules that include several daily deep cleans.*
- Our team is mindful of the need to wash their hands frequently. The hotel and restaurant are also stocked with hand sanitizer for our team and our guests.*
- Housekeeping continues to use gloves when cleaning guest rooms and halls.*
- Any employee who feels sick or unwell is required to stay home.*

### **CANCELLATION OF BOOKINGS FOR STAYS STARTING BEFORE 30/4/2020 AND PROVISION FOR ALTERNATIVE DATES**

*Due to special regulations issued recently by Greek authorities the opening of all resort Hotels in Greece is postponed until 30/4/2020.*

*For guests which have booked with our hotel with stays beginning before 30/4/2020 we provide the possibility to change booking to alternative dates.*

*Guests should address such requests to the hotel via e-mail at the address [reservations@messonghibeach.gr](mailto:reservations@messonghibeach.gr)*

## **OPENING OF HOTEL FOR 2020**

*The opening of the season for all resort hotels in Greece will be initiated by Greek authorities in accordance with measures against the spread of COVID-19.*

*The Messonghi Beach complex and our operational team are ready to accommodate our guests according to Greek authorities time guidelines.*

## **HOPE TO SEE YOU SOON**

*Considering the worldwide significant efforts towards effective management of the COVID-19 crisis we have strong reasons to believe that we will soon be able again to welcome you as our guests at the Messonghi Beach Hotel.*

*From the MBH Management Team*

# UPDATE ON COVID-19 ISSUE

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## ***LATEST UPDATE (29/04/2020)***

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