

CUSTOMER COMPLAINT FORM

Dear valued visitor,

Please, if you are not entirely satisfied with your stay with us, or the services of the Messonghi Beach Holiday Resort, do not hesitate to notify us. Please fill in this form and hand it to the reception staff.

Name of customer:

e-mail address:

Tour Operator: Room number:

Arrival Date: Departure Date:

Nature of complaint (check box)

- Hospitality or behavior of staff
- Cleanliness of facilities and resort
- Housekeeping facilities
- All Inclusive Bars
- Quality of food
- Other

Please give details of complaint (brief description):

Signature:

Date: - - / - - / - - - -